

Office Systems & Technology  
Chapter 5 – B

1. F - Acceptance Test
2. I - Application Controls
3. J - Conversion
4. B - Cracker
5. D - Data Tampering
6. C - Fault-tolerant Systems
7. H - Hacker
8. K - Hardware Controls
9. G - Intentional Threats
10. N - Processing Controls.
11. M - Spam
12. A - Trojan Horse
13. E - Unintentional Threats
14. L - Virus

- A. A destructive program that masquerades as a benign application.
- B. A malicious hacker for profit or one who attempts to disable the system.
- C. Designed with duplicate hardware, software and power supply so the system will continue operating during system failure.
- D. Entering incorrect or fabricated data or changing or deleting existing data stored in files and databases.
- E. Examples include: errors, software bugs, defects, data quality and environmental hazards
- F. Final test where users evaluate the entire system and indicate how well the system meets the established standards.
- G. Includes hackers, crackers and viruses.
- H. Person who gains unauthorized access to a computer network for mischief.
- I. Pertain to the input, process and output of both automated and manual processes.
- J. Process of changing from the old system to the new one.
- K. Protect against theft, environmental threats and obsolescence.
- L. Rogue software program that spreads throughout the network disrupting processing and memory operations and possibly destroying data.
- M. Unsolicited junk e-mail.
- N. Using computer matching, run control totals, and edit checks, data can be checked for accuracy and completeness during processing.

True or False

15. F - A digital signature is a digital code attached that identifies the recipient and message contents.
16. T - Digital wallets are used for e-commerce purchases.
17. T - Many viruses spread through the Internet from downloaded files or files attached to e-mails messages.
18. T - Secondary storage RAID units are often used for fault-tolerant systems.
19. T - S-HTTP is used for secure information transfer over the Internet.
20. F - Trojan horses and viruses can replicate.